

General terms and conditions FREERIDE CENTER SÖLDEN / THE RIDE GUIDES - 2024

1. Scope of application

The following terms and conditions apply to all services, courses and events of the ski school Freeride Centre Sölden.

2. Scope of services

The Ride Guides offer courses and events in freeride, ski touring, ski technique and snowboarding. The exact scope of services can be found in the course description or event announcement. Changes to the scope of services, in particular with regard to the location, time or content of the event, may be made by the ski school, provided that they are reasonable for the customer and do not substantially change the overall character of the event.

3. Terms of payment

Course fees must be paid in full by bank transfer to our account before the start of the course.

4. Cancellation conditions

If you wish to change or cancel your booking, please let us know at least 7 days in advance. Cancellations made 7 days in advance, 100% of the agreed price will be charged. We accept cancellations in person, by telephone or by email. For no-shows, the full amount will also be charged. The ski school reserves the right to cancel the event if the minimum number of participants is not reached. In this case the full amount will be refunded.

5. Realisation of the courses and camps

Our courses take place in all weather conditions, so please bring suitable clothing with you. Please note that we reserve the right to make changes for safety reasons. For organisational reasons we can only accept bookings up to 6pm the day before. The meeting point will be communicated at the time of booking.

6. Participation requirements and safety

Before the start of the tour, the contractual partner must inform the guides of his skills and experience, particularly in skiing, freeriding and ski touring. He must also provide equipment that has been checked by a specialist company for functionality and safety, in particular ski bindings. The contractual partner must also inform the ski guide/ski instructor of his or her physical abilities, state of health and any medical conditions. The customer guarantees that he/she is fit to participate in the activities. He/she is obliged to follow the instructions of the instructors and the staff of the ski school and to respect the safety rules in force. The ski school does not accept any liability for accidents or damage caused by gross negligence or misconduct on the part of the client. Participation in activities under the influence of alcohol or drugs will also result in immediate cancellation of the contract. In the above cases of cancellation there is no right to a refund.

Participation in the programmes is always at the participant's own risk and responsibility.

7. Insurances

Insurance is not included in the price. We recommend that all participants check their personal accident, health and other insurance cover (including overseas).

8. Exclusion of liability

The Freeride Center Sölden is not liable for omissions, force majeure or events that could not be foreseen or avoided despite all due care. We are also not liable for personal injury or damage to property caused by faulty equipment. Please check your equipment before the course!

9. Use of visual material

Videos and photos will be taken during the event to record your day on the course and to analyse your driving skills. Individuals who are photographed voluntarily consent to the publication of their photographs. In addition, pictures and videos may also be published in part on our various platforms. You have the right to withdraw your consent at any time.